

COVID-19 Use Case: Supply Request Process

This use case is designed to help with automating the process for gathering requests from those in self-isolation who are in need of various supplies. Through SimplyCast's 360 automation tool, emergency managers are able to fully automate the regular sending of the supply request survey to registered contacts depending on their self-isolation status.

How It Works

A new presumptive case gets entered into the SimplyCast system through a form submission, indicating that the submitter is in self-isolation at their residence. This will trigger an automated campaign that will send them the supply request survey once a week until they are no longer in isolation.



[See the complete presentation](#)

Why use automation?

- Frees up time and resources
- Easy data collection
- Central reporting
- Sophisticated decision logic