

COVID-19 Use Case: Isolation Wellness Checks

This use case is designed to help provide healthcare personnel with an automated way to check in on those who are self-isolating at their residences to monitor their symptoms. Through SimplyCast 360, and the platform's communication tools, an automated smart flow can be set up that will be triggered to begin as soon as a health care professional submits a form indicating the patient is self-isolating at home.

How It Works

A health care practitioner initiates the wellness check smart flow by updating the case file through a form submission. This will trigger an automated message process that will send a wellness check message every three days for the duration of the patient's self-isolation period.



[See the complete presentation](#)

Why use automation?

- Frees up time and resources
- Easy data collection
- Central reporting
- Sophisticated decision logic